

Seattle Humane

Instructions on bringing your pet in for surgery. Please read the following information carefully.

Pre-Op Information:

- Remove food/access to food 10:00 pm the night before their surgery, water is fine to keep available to them.
- If your pet is under the age of 6 months they may have a small snack the morning of surgery. Small snack = about a tablespoon of wet food.
- Administer any regular medication your pet is on. Notify staff of any medication they received that morning.
- If someone else will be picking up or dropping off your animal, please forward these instructions to them.

Appointment Information:

- If you are sick or have been exposed to COVID-19 before your appointment, please email us to reschedule your appointment.
- Please arrive on time for your check-in.
- Park in the spots closest to the door of the medical center (Under the big Seattle Humane sign) **text** us at 425-649-7560 and let us know your animals name you are checking in. Check-in happens in the order of received texts. We will confirm that we have received your text and will direct you on your next steps. We start the intakes at precisely 7:10 am for cats, and 7:45 am for dogs, it can take up to 45 minutes to complete the process. We appreciate your patience through this process.
- We will briefly review your pet's medical history and any services selected with you. We can also add additional services during this time.

Cats:

- **Cats must be in a secure carrier preferably hard sided** no backpack carriers, no homemade carriers, harnesses, leashes, pillowcases, etc. (*If you need a carrier, please let us know prior to the date of your appointment*).
- **Keep your cat inside the carrier the entire time-** *car rides can be stressful for them and they will feel most secure inside the carrier.*
- Please have your cats first and last name on the carrier.
- Wait in your vehicle until directed by a staff member with further instructions.



Dogs:

- Must be on a leash and collar/harness or in a carrier if small enough. Please bring puppies in a carrier. (If you need a carrier, please let us know).
- Dogs must remain in your vehicle until otherwise directed by a staff member. If you did not arrive in a vehicle, please wait on the sidewalk with your dog on a leash.

Pick-up Information:

- Please arrive back at the shelter promptly at 4:00 pm. **Text to let us know you have arrived and who you are picking up.** We will confirm we received the text and let you know the next steps. Please arrive on time, late pickups are subject to an additional fee.
- Post-op instructions can be found here: <u>https://www.seattlehumane.org/wp-content/uploads/2020/09/Post-Op-Curbside-Procedure.pdf</u>

If you have any questions or concerns, please email: <u>vets@seattlehumane.org</u> To text or call 425-649-7560