

Public surgery days are by appointment only.

DROP OFF

CAT appointments 7:00am Monday – Thursday

Please bring cats in appropriate carriers.

DOG appointments 7:15am Monday – Thursday

Please leave your dog in the car until instructed to bring in. All dogs must be on leash.

PICK UP

CAT AND DOG appointments 4:00pm

Please arrive promptly at 4:00pm for group discharge instructions. We will do our best to get every pet discharged in 20 minutes.

Frequently asked questions

How do I make an appointment?

Making an appointment can be done by using the online scheduler or by giving us a call at (425) 649-7560.

What are the age/weight requirements?

All animals must be at least 4 months of age and at least 2lbs.

Why won't the scheduler make an appointment?

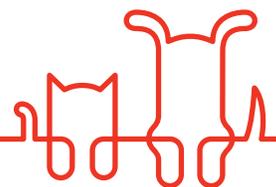
Appointments on our online scheduler are opened one month at a time. If you do not see any open appointments, it is likely that the schedule has not been opened for that time period. Please check back soon or give us a call at (425) 649-7560.

What do I need to bring?

You should bring your completed medical record form, your pet, and any questions that you have.

Do I meet income requirements and what proof do I need to bring?

The income requirement can be found [here](#). You do not need to bring any proof of income, but are required to fill out our medical record form that does indicate that you fall within our current income qualifications.



Can you spay my pet if in heat?

Yes, we can spay your pet if they are in heat.

Where and why tattoo?

The tattoo will be a small skin score to identify that your pet has been altered. The location for female cats and dogs and male cats is just below their umbilicus. For male dogs, the tattoo is located beside the penis.

My pet may already be pregnant, can we still do the surgery?

Yes, we will still do surgery on your pregnant pet.

I don't have a cat carrier, can I use something else?

If you don't have a cat carrier, you may stop by our shelter to pick one up prior to surgery or purchase a cat carrier box from the MudBay store located in the adoption lobby or a local pet supplies store.

Do you offer any other veterinary services?

We offer microchipping for \$20 Monday – Saturday. We can microchip, vaccinate, and trim your pet's nails if needed at the time of spay/neuter, but do not offer these services at any other time.

Will my pet go home with pain medications?

All pets will receive adequate pain management post surgery. Cats receive an injection for pain management, you will not need any additional medication. Dogs will go home with an oral pain medication.

Can someone else drop off or pick up my pet?

Yes, someone else may drop off or pick up your pet. We ask that you please let our staff know ahead of time.

What is group discharge and what happens if I can't be there by 4:00pm?

With group discharge, one of our staff members will go over the general post operative care instructions that apply to both cats and dogs. If you are unable to make it in by 4:00pm you can expect that discharge may take longer than 20 minutes. If pick up is after 5:00pm, there will be a late fee. Animals not picked up by 5:30pm will be boarded for the night and a boarding fee will accrue.

[MAKE AN APPOINTMENT](#)

